

**Roles,
Responsibilities, and
Respect**
A look at power, privilege, and oppression

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	Organization	Unit	Service provider	Consumer
Roles				
Responsibilities				
Respect				

Today

- **Welcome & ground rules**
- **Introductions/who's here?**
- **Confront, consider, commit**

Trust

- **Please respect what's expressed in the room today.**
- **Small group activities**

What: Definitions

- **Difference**
- **Privilege**
- **Power**
- **Oppression**

Where do these things happen?

- **Personal relationships**
- **Professional relationships**
- **Organizational relationships**

Organizational Learning

- **Organizational learning**
- **Organizational knowledge**
- **Impact on organizational capabilities**

Who contributes to privilege, oppression, power, etc.?

- **Service providers**
- **Consumers**
- **Administrators**
- **Others?**

What are the effects...

- **...on relationships?**
- **...on language and culture?**
- **...on individuals?**

Case studies

- **What's your role and what are your responsibilities?**
- **What could you do?**
- **What are the potential consequences of your decision?**
