




Remote Text Services --
After you've made the decision!



AHEAD Conference
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Who's talking today?

- Phil Hyssong
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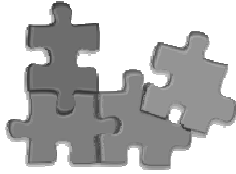
Menu Experiment

- What is the best item on the menu and why?



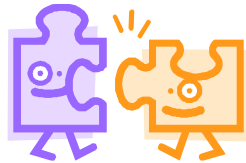
What is on the menu?

- TypeWell
 - Meaning for meaning
 - Spelling-based system
- C-Print
 - Meaning for meaning
 - Phonetic-based system
- CART
 - Verbatim realtime word-for-word process
- Sign Language
 - Not on this menu!



Areas to focus after the decision

- Audio acquisition
- Internet options
- Training



Audio Acquisition

- Type of Microphone
 - Lavalier
 - Room mic
- Microphone placement
- Internet vs. phone
 - VoIP
 - Skype – AIM – Google Talk

Internet Connectivity

- Hardwired on campus
- Wireless on campus
- Broadband cards

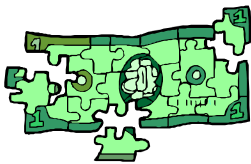


Training

- Value of Training
- Who gets training
 - Students
 - Professors
 - Disability staff



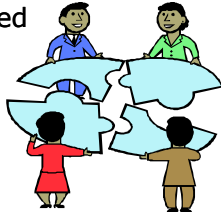
Costs



Cost of training,
internet
and microphones
vs.
quality of service

Attributes of Successful Service

- Hear it
- Receive the text
- Everyone is informed of the process



Questions & Answers



Thank you very much!

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